Privacy Policy

This disclosure describes how we obtain and share information we collect about you.

YOUR PRIVACY AND OUR PLEDGE

The privacy of your personal information is very important to us. We respect your right to information confidentiality and pledge to take every step possible to keep your personal information secure. If you have any questions concerning the safety or security of your personal information, please do not hesitate to contact us to discuss those concerns.

INFORMATION WE COLLECT

We routinely collect and retain information we obtain from your account applications, transaction history (for deposits, loans, credit cards, etc.) and from consumer reports. This information helps us:

- To establish and administer your accounts.
- To satisfy certain regulatory requirements
- To better understand you so that we may provide additional or improved products and services.

INFORMATION WE DISCLOSE

We do not disclose any nonpublic personal information about our members or previous members to anyone other than CUNA Mutual Insurance except as permitted or required by law. If you prefer not to receive information on group insurance from CUNA Mutual Insurance, please let us know.

HOW IS THAT INFORMATION PROTECTED?

We restrict access to nonpublic personal information concerning you to only those employees at our Credit Union who need to know that information to provide products or services to you. Our employees are educated about the importance of maintaining confidentiality and member privacy. In order to prevent unauthorized access to your information, we maintain physical, electronic and procedural safeguards that comply with federal and industry standards to safeguard your nonpublic personal information at all times.